

For
14-19s

Hospitality

The scene in Sheffield

What is hospitality?

This is a big sector that includes hotels, restaurants, takeaways, coffee shops, conferences, exhibitions and events as well as catering services in airports, hospitals, schools – and more. There are more than 2 million workers in the UK.

"To get the best jobs you must be prepared to build a good reputation for yourself."



"It's extremely hard work but very rewarding."

What's happening in the sector?

The recent recession hit this sector badly although some outlets, e.g. fast food and takeaways, are still doing quite well. In a regional survey of employers about half said they had reduced staff over the last year.

The outlook is expected to remain difficult in the near future, but there are hopes that the worst is now over.

- Most businesses are small – about 70% employ less than 10 staff.
- Many jobs are at a basic level, e.g. kitchen assistant, and are often part time or casual. However this means that you can start off with no qualifications and, with training, work your way up to a higher level. There are managers and top chefs who started out in low level jobs.
- There are shortages of people with certain skills, particularly managers, chefs and in customer service.

"Long hours, split shifts, working at weekends and bank holidays are normal."

What jobs are there?

Job	Salary range (£)	Job	Salary range (£)
Commis Chef (trainee)	12,000-16,000	Hotel Receptionist	12,000-21,000
Conference/Exhibition Organiser	17,000-40,000	Housekeeper	15,000-28,000
Head Chef	26,000-50,000	Kitchen Porter/Assistant	9,500-16,000
Hotel Manager	17,000-35,000	Publican/Licensee	16,000-35,000
		Waiting Staff	10,000-19,000

These are national average salaries for qualified workers and the higher rates are for experienced staff and for supervisors. Pay rates in Yorkshire and the Humber may be lower.

Sheffield futures

Want to know more?

www.getconnectedsheffield.com & www.applysheffield.org.uk – for local vacancies
www.apprenticeships.org.uk – for apprenticeship vacancies across the country



The routes in

If you're choosing options in Year 9 (or Year 8) pick a broad range of subjects. Good grades in English, Science and Maths are important.

Some schools also offer qualifications which involve learning about the sector e.g.

- Diploma or BTEC First in Hospitality
- Vocational Skills Programmes in Hospitality

Ask at your school, use the *Look Ahead* booklet from Sheffield Futures or visit www.applysheffield.org.uk

After Year 11 there are full time courses and work based learning at different levels:

- **Level 1** might be right for you if you're expecting grades E-G.
- **Level 2** normally needs some GCSE grades D.
- **Level 3** normally needs at least 4 or 5 GCSE grades A*-C.

If you have equivalent qualifications check whether you still need some GCSEs, particularly in English and Maths.

Where can I learn after Year 11?

Here is a basic guide to opportunities in local colleges, sixth forms and work based learning.

Warning: This information can change – always check it on www.applysheffield.org.uk

Subject	Level 1	Level 2	Level 3
Job specific qualifications (e.g. NVQ*)			
Bakery	Sheffield City College	Sheffield City College	
Food & Drink/ Catering & Hospitality	Nacro, Sheffield City College	A4e, Protocol Skills, STL, Sheaf Training (Sheffield City Council), Sheffield City College, The Source, VT Training	A4e, STL, Sheaf Training (Sheffield City Council), Sheffield City College, The Source, VT Training
Work related qualifications (e.g. Diploma, BTEC)			
Hospitality/Event Management/ Hospitality, Travel & Tourism	Sheffield Academies	Sheffield Academies	Sheffield City College
General qualifications			
A Levels (Discuss choice of subjects with your Personal Adviser)			All colleges and sixth forms

*You normally complete Levels 1-2 before Level 3
Sheffield City College is part of The Sheffield College.